

BULLETIN

Body Repair Division



Reference No: BRD 24-17

Date issued: 19/03/2018

RACV Insurance Choice of Repairer - VACC Co-ordinated Participating Member Coupon Campaign

Please find below a copy of a coupon VACC will be advertising, as part of a campaign, in response to RACV Insurance removing choice of repairer from their policies as a standard cover from 15 October 2017.

Have your cake and eat it too

You can still have **choice of repairer** without it costing you a cent more. If your vehicle is insured with **RACV Comprehensive Insurance**, simply select the 'Any Repairer' option upon renewal to ensure your choice of repairer. If you choose a participating VACC member repairer, you will be reimbursed up to \$100 charged by the insurer*.

Includes all participating VACC member repairers and insurer partner repairers
Visit vacc.com.au for full list.

VACC
You're in good hands

*Conditions apply: This is a unilateral offer from each participating VACC Accredited Repairer. Hand this coupon together with RACV Comprehensive Insurance Choice of Repairer 'Certificate of Insurance' when presenting damaged vehicle to any participating VACC Accredited Repairer. The participating repairer may be an independent repairer or insurer's partner repairer. Reimbursement is conditional upon agreeing with participating repairer that they will be repairer of choice for claim lodged by you and then only after the participating repairer is issued with an IAG Repair Authority. This offer is only available for 12 months and will cease on 14 October 2018. This offer is not made or endorsed by RACV Insurance.

VACC is asking members if they want to 'opt-in' to this campaign and have their business listed on the VACC website as a participating repairer.

VACC has received a legal position on the advertisement. That legal advice is available upon request by contacting vgibson@vacc.com.au

The scheme, which will run until 14 October 2018, is equally available to independent repairers and IAG partner repairers.

Please email Vanessa Gibson vgibson@vacc.com.au if you wish to 'opt-in', and she will load your business contact details [on the VACC website](#).

Sincerely

John Guest
Industry Policy & Division Leader
Industrial Relations, Policy & Engagement
VACC
Level 7 | 464 St Kilda Road | Melbourne Vic 3004
P: 03 9829 1142 | F: 03 9820 3401 | W: vacc.com.au